



The Next Door of Opportunity

A New Building
for Expansion



Part of the Solution
Feeding Our Neighbors. Nourishing Our Community.

Building on Opportunity

Our Door is Open to All

Since our founding as a small soup kitchen over 35 years ago, Part of the Solution (POTS) has expanded into a leading poverty-fighting organization in the Bronx, one of the poorest areas in the country. Every day, nearly 1,000 people walk through our doors for the basics they need to survive — food to fill an empty cupboard, legal assistance to avoid a life-altering eviction, or Case Management assistance to enroll in essential benefits. Word of our good work has spread and the demand is great. While committed to serving all who come through our doors, we are nearing capacity at our current facility.

Expanding to Accommodate Growth

To assist even more people and give them the tools they need to help themselves, POTS must expand both its services and physical space. To accomplish this, we are embarking on a capital campaign to expand with a larger facility next door so we can increase our service offerings, including Comprehensive Case Management and Workforce Development programming. We invite you to learn more about our vision and join us in opening the next door of opportunity for the people we serve.



OPENING THE DOOR TO A NEW START IN LIFE

POTS' expansion will provide a venue for all interested clients to learn the essential skills needed to build a self-sufficient life. Clients will have even greater access to the Case Managers who will help them chart a long term path to success. And POTS' expanded Workforce Development programming will provide them with what is needed to secure gainful employment.

Meeting the Needs of the Community

To move people from crisis to stability to self-sufficiency POTS provides:



Community Dining Room & Food Pantry

Addressing food insecurity and basic nutrition issues, these two programs serve nearly 1,000,000 meals per year.



Day-to-Day Services

Providing essentials of daily living including showers, haircuts, and mail services to over 1,000 individuals a year



Family Club

Offering Comprehensive Case Management as well as educational, social and nutritional support to families



On-Site Professional Services

Ensuring basic medical and dental services, screenings and referrals, financial counseling, tax preparation, and immigration assistance



Next-Step Services Program

Tackling crises such as eviction notices or financial distress with Case Managers, social workers, and attorneys.



Workforce Development Program

Training and support, educational and professional development opportunities, and ultimately job placement

A Leader in

the Field



An Essential Part of the Community

For families and individuals in need POTS is a neighborhood hub, a reliable oasis, a vital resource. The homeless, the hungry, the unemployed, and anyone else who comes through our doors all find a safety net, a guiding hand, and a trusted friendly face. At POTS, they know they will be empowered to change their lives in a culture of compassion, dignity and respect.

7x
growth in number of clients served since previous facility's expansion.



A Track Record of Success

Over several decades, POTS has grown to meet the needs of its community, serving nearly 1,000,000 meals a year, providing millions of dollars of economic value in benefits, and offering countless other services. We have been able to do all of this while making fiscally-prudent decisions witnessed by over a decade of managed program growth.



An Ever-Growing Need

The demand for our services continues to rise — the call for Case Management services alone is increasing 35% a year. In today's shifting landscape, many households do not earn enough to make ends meet. There is an ever growing number of people we can serve, and always much more we can do to help.

CLIENT SUCCESS STORY

Now a Small Business Owner

Marc was skilled in all areas of construction, yet, as a recent immigrant to the U.S., he found himself underemployed and struggling to support his family. When he came to POTS, his Case Manager helped Marc realize he could start his own construction business while addressing his family's immediate needs for clothing, a mailing address, and food. While helping him enroll in benefits, POTS' Case Manager collaborated with Marc to map out the path to owning his own business and with the daunting task of applying for all the proper licenses. His wife, Lisette, was eager to assist in this new venture, so POTS' Case Manager helped her enroll in advanced ESL classes to prepare her to lead front-line communications for the company. Now the owner of his own establishment, Marc is earning a middle-class income and his new goal is to purchase a home for his family.

A Vision for

Growth

Paving Paths to Self-Sufficiency

POTS' focus has always been to help move the poor and homeless from the crisis of poverty to self-sufficiency. However, to achieve true self-sufficiency, individuals and families, along with POTS, must focus holistically on bringing about stability in many facets of their lives. This requires increased time and counseling, job training and placement, and deeper interactions with the families and individuals we work with.

100 – 300

new clients per year will have the opportunity to become self-sufficient through employment.



Teaching Skills for Life

POTS' Comprehensive Case Management Program helps clients establish goals and take the steps needed to reach them. Expanding this program in the new building will allow the organization to dedicate more time and attention to individuals, providing even more in-depth services for hundreds more people every year.



Training for Employment

POTS' emerging Workforce Development Program has already successfully placed dozens of people in full-time employment. The new facility will provide the additional space needed for 100 to 300 motivated individuals to receive the job training and assistance to enable them to be placed and retained in full-time positions.

CLIENT SUCCESS STORY

From Homelessness to Stability

Mr. Morgan had been sleeping on the roof and in the stairwell of his friend's old apartment building for over two weeks. He came to POTS to shower, eat, obtain clothing, and learn about his housing options with the hope of securing employment as quickly as possible. POTS was able to address Mr. Morgan's most immediate need — housing — and found him an apartment in Washington Heights. POTS' employment specialist then helped Mr. Morgan improve his resume, and within two months he found part-time work. A POTS counselor is now working with him to map out the next steps in his job path. Thanks to POTS' assistance, Mr. Morgan is well on his way to self-sufficiency.

Doing More

Meeting the Demand

Our vision is to bring even more people into our loving community so we can assist all in need. The building next door to POTS will provide us the space to do this. However, it requires a complete demolition and rebuild to effectively enhance and expand our existing service offerings to help our clients to achieve long-term stability. We have the space next door to achieve this vision, but additional support is needed.

27,000
people helped each year
including
8,000
children

Next Door



More Space for Services

The new building will have the space to strengthen our current programs that address immediate needs, as well as to expand the services that create deeper engagement with clients. It will house:

- Classrooms for our Next-Step Services and Workforce Development Program.
- Additional office and private meeting spaces for expanding our Comprehensive Case Management services.
- Much-needed additional space for the other critical services POTS provides to clients.

CLIENT SUCCESS STORY

Assisting the Whole Family

Eunice was a natural caregiver and proud to have raised three kind and motivated children. Despite her success as a mother, she faced extreme financial hardships and was desperate to transition away from relying on public benefits as a primary source of income. When she first came to POTS seeking pantry services, she was screened for other benefits and assigned to a Case Manager. Her Case Manager connected her with a financial counselor and encouraged her to pursue a career as a home health aide to earn income while also fulfilling her desire to care for others. Eunice's eldest son and teenage daughter also expressed interest in joining the workforce, so a POTS Case Manager helped them each secure employment relevant to their long-term career goals. Eunice is currently employed and continues to work with her Case Manager while she earns her GED in a program she was introduced to by POTS with the hopes of advancing her career in the health industry.

Seize the Way

Be Part of the Success

We are energized by the opportunities this expansion will make possible. With your help, we can achieve our goal of expanding our capacity and ability to help even more people in the neighborhood meet their basic needs and long-term ambitions.

POTS achieves
\$21 million
of economic impact on a
\$3.7 million
annual budget

We Can Do It with Your Help

Thanks to generous support from multiple sources, including individuals, foundations, and government entities, POTS is well on its way to achieving our goals. But your support is needed. Help us build on our success and join in creating hope and opportunities for families and individuals in need.

Please Join Us

Open a new door for POTS and our clients. By supporting the new building campaign you will be taking a positive step to improve the lives of many needy people in one of the poorest sections of New York.

Be a part of the solution.

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