

Be TrainSmart.

Tune In To Safety!

Customer safety is the Long Island Rail Road's top priority. Be sure to follow these other safety tips every time you ride the train:

Stand aside and allow customers to get off the train before you board

Hold a child's hand when exiting and entering the train

Never try to keep doors from closing by placing your arm or leg in the way

Look down at stairs or escalators

Obey crossing gates

Always Pay Attention to your Surroundings



Visit our website at www.mta.info and select the **Customer Safety Information** link. A gap safety video is available online.

In case of emergency, call MTA Police at **212-878-1000** or **911**.



Watch the gap!

Be TrainSmart.

Tune In To Safety!



We know you are tuned in to **your** world.
But take a moment to tune in to **safety**.

There has to be some space between the train and the platform. It allows for safe movement of the train. The MTA Long Island Rail Road is working to make gaps as small as possible. In addition, we are taking steps to raise awareness of things you can do to ensure your safety. This educational campaign includes posters, in-station and on-board announcements, as well as informational brochures, like this one.

Still, you need to be careful. Be Train Smart. Tune in to safety and tune out the cell phone and text messages until you're safely on or off the train. We need you to act responsibly for yourself and your fellow customers.

Whether you are a regular commuter or an occasional rider, please remember the basic safety tips on the opposite page:



Our Train. Our Story.

Leah and Nani: We take the train from Flatbush in Brooklyn to see our relatives out on the island. Riding trains to go where we want

is easy. We've always done it. We can talk or listen to music. Sometimes just "text" our friends! Our Mom bugs us to watch out for the Gap when we're taking the train. We promise to remember!

AT THE STATION

- Stay behind the yellow safety line, away from the edge of the platform
- Give yourself enough time to board the train safely

STEP OVER THE GAP

- Look down, and step carefully over the gap every time you enter or exit the train
- Always hold a child's hand firmly when entering and exiting the train
- Stand aside and allow customers to get off the train before you board
- Move inside the car as you board, to let others behind you enter safely
- Use extra caution at curved platforms where the gaps are wider

LOOKING OUT FOR OTHERS

Taking responsibility for yourself is only half the equation. If you see someone who needs help lifting a stroller or suitcase over the gap, lend a hand if you are able. For someone having a more serious problem, locate a crewmember and ask for their assistance.

MOBILITY IMPAIRED CUSTOMERS

Mobility impaired customers may enlist the help of a train crewmember when boarding or exiting trains. A sturdy, steel bridge plate can be placed across the gap for easy movement on and off trains.

Mention your destination to train crewmembers so that they can provide you with assistance when exiting the train.

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My Train. My Perspective.

Alden: With the Markets open 24/7, I can't waste a second! I read my email, send text

messages, and check the news constantly. My train ride is a part of my working day. I use that time to get daily tasks out of the way, but I need to remember to pay attention to my actions as a commuter. I'll admit it, I need to look down for the gap.

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